

## The Repair Process

Composite terracotta repair requires several steps and products. We've outlined the common methods below. We recommend coating the bisque repairs to mimic the weathering properties of the original glaze. Do not leave terracotta bisque repairs uncoated. For custom terracotta repair options, contact your local Tenon® Conproco® representative

### Option 1

### Option 2

#### Step A.

Repair bisque

Combines steps A & B by using a custom colored repair mortar for the bisque.

Repair bisque using closest standard color of mortar.

**Conproco Matrix Superfine** = 1/2" deep or more  
**Conproco Matrix TR** = 1/4" or less

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#### Step B.

Recreate color of original glaze

Apply **Conproco Terracotta Finish** to complete step C.

Use custom colored **Conproco Terra-Color** acrylic coating to recreate the glaze color.

#### Step C.

Apply a clear coating to protect the repairs and replicate the glaze

\*Available in either matte or gloss finish. Additional coats of gloss will increase shine.

Apply **Conproco Terracotta Finish** to complete step C.

\*Available in either matte or gloss finish. Additional coats of gloss will increase shine.

\*Option for flat finishes - Use Conproco Terra-Color as the sole coating. Skip step C.

1. **Select Coating** \$25 per sample
  - Conproco Matrix Superfine custom color** (\$125 per match, you'll receive 4 lbs. of powder and cured puck)
  - Conproco Matrix Superfine standard color** (\$25 per sample, you'll receive 4 lbs. of powder)
  - Conproco Matrix TR custom color** (\$125 per sample, you'll receive 2 lbs. of powder)
  - Conproco Matrix TR standard color** (\$25 per sample, you'll receive 2 lbs. of powder)
  - Conproco Terra-Color** (\$25 per sample, you'll receive 1 pint) Multiple colors? How many colors to match? \_\_\_\_\_
  - Conproco Terracotta Finish in Gloss** (\$25 per sample, you'll receive 1 pint)
  - Conproco Terracotta Finish in Matte** (\$25 per sample, you'll receive 1 pint)

2. **How will you finish the material at the jobsite?** Texturing the sample correctly ensures a proper color match

Smooth     Shaved

3. **Cleaning Substrate**

If the building will be cleaned, clean your substrate.  
We do not clean substrates.

4. **Mark Your Substrate**

Mark the color to be matched with an "X".

5. **Mail Us Your Substrate**

Print this completed form, and send with your substrate to:

TCC Materials  
388 High St  
Somersworth, NH 03878

\*Once we receive your substrate, we will contact you for credit card payment.

**Minimum Size**

**4" x 4"**

**Be sure the sample has enough colored glaze left to match.**

*\*Substrate will not be returned*

**Questions? Call us at 800.258.3500 or email us at [nhorders@tccmaterials.com](mailto:nhorders@tccmaterials.com)**

Job Name (Required) \_\_\_\_\_

Contractor or Specifier Firm Name (Required) \_\_\_\_\_

Ship to Street Address (No PO Boxes) \_\_\_\_\_

Ship to City, State & Zip \_\_\_\_\_

Whose attention should we ship to? (Name & Company) \_\_\_\_\_

Contact email address \_\_\_\_\_

Contact phone number \_\_\_\_\_

**Allow 10 business days for matching. Finish mock-up in the same way indicated on this form to ensure match. Finishing affects color appearance. Cure mock-up for 3 days before evaluating.**